



Hospitals stand to lose millions of dollars due to inefficient claim denials management technology and processes.

## Why trust payer denials to the wrong IT system?

Navigate the complexities of payer denials with Intersect Healthcare's revenue recovery software— VERACITY™. Track, manage and defend against commercial and government audits and denials:

- Identify the root causes of payer denials
- Capture coding and clinical validation changes
- Provide targeted education on the front end of the revenue cycle
- Increase knowledge of payer contract terms to mitigate risk
- Move from payer denial management to prevention
- Centralize workflows for unified denial management and appeals

VERACITY™ provides staff with tools to proactively assess the feasibility of an appeal within provider rights and responsibilities based on each unique payer contract—something no EHR can do.

Request a VERACITY™ demo to learn how you can start protecting your revenue in a new way.  
[www.intersecthealthcare.com/demo](http://www.intersecthealthcare.com/demo)

<sup>1</sup> <https://revcycleintelligence.com/features/how-to-maximize-revenue-with-improved-claims-denials-management>



**VERACITY™**  
Denial Technology

“The beautiful thing about VERACITY is its reportability. Most vendors will help you get up and running and that’s it, the help stops. It became clear early on that this team sticks with us. They provide technology *and* expertise which is so important to me.”  
—Jill Forgey, RN, BSN, MBA, Director, Revenue Integrity Erlanger Health System

## Your payer contract terms change. So does VERACITY™.

Managing the volume of denials and pursuing the appeal process is daunting for revenue cycle staff and leadership under pressure to ensure optimal revenue cycle performance. VERACITY™ provides hospitals and health systems with comprehensive workflow management, tracking, documentation and delivery to:



Organize and oversee payer denials and appeals (all types, all payers)



Define payer-specific appeal workflows and terms



Document all payer communication to eliminate rework and delays



Manage payer time frames and auto-appeal escalations

Best-practice business rules and an intuitive interface require no specialized training and little to no IT resources for implementation. Request a VERACITY™ demonstration today. Learn how you can start protecting your revenue in a new way. [www.intersecthealthcare.com/demo](http://www.intersecthealthcare.com/demo).

