

VERACITY™

S O F T W A R E

AuditMaster

VERACITY™ AuditMaster is a business process & workflow management tool designed to help providers respond to payor audit requests and/or provider internal audits. Medicare's Recovery Audit Contractor program (RAC) is unfortunately here to stay and as usual Medicaid and managed care payors are jumping in with their audit programs. VERACITY™ delivers an effective, integrated approach, with continuous monitoring, root cause analysis, and remediation actions.

VERACITY™ AuditMaster has the workflow built in to manage all tasks related to responding and managing audits. Tasks have customizable timeframes designed to meet payor deadlines. Alerts and emails are sent automatically to keep providers on track and on time. The dashboard allows senior leaders to visually see how well their facility (or facilities) are doing handling audit requests and also see real-time payor decisions as a result of the audit.

“VERACITY™ AuditMaster is by far the best tracking software I have ever used for organizing and overseeing our payor audits and Medicare RAC requests.”

VERACITY™ AuditMaster Key Features:

- Tracks and monitors all payor audit cases
- Built in workflow based on best practices to improve productivity, reduce costs and meet deadlines
- Advanced automation: VERACITY™ automatically distributes the workload, monitors progress, manages timeframes and escalates stages and tasks
- Automatic setup of cases based on provider's criteria
- Improves productivity and collaboration: Enhances collaboration with all internal and external stakeholders involved with audit process
- Automatic email notification of new tasks, cases and tasks approaching or past due
- Stores all documents for an appeal (letters from payor, medical records, appeal letters sent to payors, etc.) electronically for maximum efficiency
- Availability of all 837 claims and 835 remits associated with cases for viewing or printing.
- Populated cases with information using the 835 file.
- Quick snapshots of audit requests, dollars at risk and audit decisions through an Audit Dashboard
- AHA RACTrac integration
- Standard reports with export capabilities
- Electronic submission of medical records to payors
- Low training needed due to VERACITY™'s Intuitive, common user interface



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Intersect Healthcare, Inc. (IHI) is one of the nation's leading providers of Payor Compliance and Audit and Denial Management software for healthcare providers. IHI has developed the most comprehensive solution for managing audits and proactive risk, as well as identifying and managing denials and appeals. IHI leverages Software as a Service (SaaS) technology to enable organizations to streamline processes, reduce costs and comply with regulatory requirements.

200+ Hospital Clients

