

AppealMasters

Winning Appeals Now

AppealMasters has assembled the nation's most highly specialized team of expert advocacy resources to assist providers in responding to virtually every RAC appeal and appeal process.

AppealMasters provides an intensive, timely, and exhaustive appeals process for client hospitals invoking the most comprehensive clinical, technical, and legal resources to formulate a winning appeal. Our simplified referral process includes secure uploading of case documents in any electronic format. Detailed case summaries includes medical references and NCD guidelines to support the appeal and reference specific findings in the medical record.

AppealMasters provides easy, real time access to appeal activity reports sorted by recovery status, initial finding, attending physician, DRG and root cause. Our clinical experts will also provide suggestions for Performance Enhancement to prevent future takebacks and denials.

AppealMasters team of medical necessity, documentation and coding review experts are hired by specialty to provide the most comprehensive evidence to support specific appeals. Each specialist is actively involved in creating RAC Appeal Letter Templates which address both coding and medical necessity denials. The RAC Appeal Letter Templates include payment and reimbursement guidelines, evidence-based clinical practice guidelines, and judicial law citations to help organize and develop a comprehensive appeals strategy.

AppealMasters provides educational opportunities in constructing "THE ULTIMATE APPEAL LETTER" for reversing DRG validation and Medical Necessity denials. Online or Onsite Education accompanies our Appeal Letter Template in order to maximize their effectiveness.

Protect Hospital Revenue with AppealMasters

- Expert Outsourcing (No Minimum)
- RAC Appeal Templates
- RAC Appeal Education
- CDI/UR Physician Advisory
- Denial/Appeal Automation
- Physician Query Software
- Online Reporting & Tracking

Why Should Your Hospital Select AppealMasters?

- Expert bench support - No case minimums required
- There is no substitution for experience or education
- Easy to use, easy to understand, easy to learn

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“The appeal letter templates are very comprehensive including a detailed list of CMS references to provide support for the appeal.”

Nancy H. Oetinger, CHC
Chief Compliance & Privacy Officer
Mercy Health System



“Education is high priority for AppealMasters and we have received wonderful training in all facets of the System. The staff is only a phone call or email away to help us resolve any problem.”

Robin Campbell, RAC Coordinator
Peninsula Regional Medical Center



“AppealMasters education is highly informative benefitting the least to the most experienced appeal writers..... new insight into WINNING appeals.”

Joyce Schoonover, Compliance Specialist
CentraCare Health System



“The case summaries and appeals compiled by AppealMasters are detailed and include medical evidence that support the appeals. Most of the appeals for RAC denials have been over turned at the first level.”

Mary Devine, Senior Manager
Besler Consulting



“The education that accompanied the templates was outstanding and worth the cost of the entire program.”

Larry Hegland, Chief Medical Officer
Ministry Saint Clare’s Hospital

